Authors' conclusions
We searched for systematic reviews, randomized controlled trials, controlled studies, and interrupted time series on:
• Effects of triage systems used in the prehospital setting of the EMS. To assess the effectiveness of triage systems and also to determine if one triage system is more effective than the other regarding health outcomes, patient safety, patient satisfaction, satisfaction with the use of the triage system, the use of resources, goal achievement, and to evaluate the quality of the information exchange between the different settings of the EMS (for example the quality of documentation). • Effects of using the same triage system in two or more settings of the EMS. Main results There is an evidence gap regarding the effects of prehospital triage and the effects of using the same triage system in two or more settings of the EMS.